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**DECISIONONE AND ELECTION SYSTEMS & SOFTWARE, INC. PARTNER TO
PROVIDE NATIONWIDE SERVICE AND SUPPORT FOR VOTING SYSTEM
CUSTOMERS NATIONWIDE**

*- Partnership Provides National Field Service Capability to Support
Large-Scale Elections -*

FRAZER, Pa. (December 14, 2004) - DecisionOne announced today its partnership with Elections Systems & Software, Inc. (ES&S), the world's largest and most experienced provider of total election management solutions.

Under this partnership, DecisionOne will provide nationwide field support services for ES&S' voting systems. DecisionOne will perform installations, upgrades, retrofits, repair, and preventive maintenance for customers in more than 1,700 jurisdictions in 34 states.

"ES&S is committed to offering our customers the highest possible level of service," said Aldo Tesi, ES&S President and CEO. "This partnership will assist us in maintaining the high level of support we offer our customers to ensure that their elections are secure, accurate and reliable."

According to George De Sola, Chairman and CEO at DecisionOne, "We are pleased to serve as ES&S' field service provider and to provide scalable, nationwide support to ES&S' customers."

About Election Systems & Software

Election Systems & Software, Inc. (ES&S) is the world's largest and most experienced provider of total election management solutions. For more than three decades, ES&S - as an election-only company and the industry leader - has grown to support a customer base of more than 2,100 jurisdictions in the U.S. Based on the primary voting tabulation system installed within the United States, ES&S customers represent approximately 50 percent of the precincts and registered voters in the U.S. ES&S systems have counted approximately 56 percent of the U.S. national vote in each of the last four presidential and congressional elections, amounting to more than 100 million ballots cast in each election. For more information on ES&S election solutions, please visit the Web site at www.essvote.com or call 1-



800-247-8683.

About DecisionOne

Headquartered in the Philadelphia suburb of Frazer, Pennsylvania, DecisionOne serves leading companies and government agencies with tailored information technology support services that maximize the return on technology investments, minimize capital and infrastructure costs and optimize operational effectiveness. With more than 5,000 technology professionals, an extensive, geographically distributed network of service locations, and comprehensive OneSource solutions, DecisionOne provides the coverage, availability and response to satisfy the technology support needs of its clients' employees and customers. More information on DecisionOne services can be found on the company's website at www.decisionone.com.

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